Original Title Page

CAREVANS MEDICAL TRANSPORT SERVICES, LLC
d/b/a CAREVANS

CPCN 1117, Sub 3

TARIFF NO. 1

RULES, REGULATIONS

AND RATES

APPLICABLE TO THE FURNISHING OF

NON-EMERGENCY MEDICAL TRANSPORT SERVICES

WITHIN

CLARK, LINCOLN AND NYE COUNTIES, NEVADA

Issued:	**Issued By:**	**Effective:**
07/30/2024	**Carevans Medical Transport Services, LLC** **Dba Carevans** **8440 W Lake Mead Blvd, Suite 210** **Las Vegas, NV 89128**	ACCEPTED AUG 06 2024 Nevada Transportation Authority Las Vegas, Nevada

Revised Page 1

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CHECKING SHEET FOR TARIFF

All pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision
1	Revision 1
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Revision 5
10	Revision 3
11	Original
12	Original

Issued:	**Issued By:**	**Effective:**
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CODES

The following are the only codes used for the purposes indicated below:

I - To Signify Rate Increase

R - To Signify Rate Reduction

T - To Signify Change in Text, But No Change in Rate or Regulation

C - To Signify Change in Regulation

D - To Signify a Deletion

M - To Signify Text Moved From Another Tariff Location (a footnote indicating where the material was moved to and from shall accompany the change)

N - To Signify New Rate or Regulation

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TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper-left corner of the page. Pages are numbered sequentially. From time to time, new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 2 and 3 would be numbered 2.1.

B. Page Revision Numbers – If a new or revised page is filed cancelling a page, the new page will read "1st Revised Page xx" and also appear in the upper-left corner of the page. Each new or revised page will also have a correction number assigned to it beginning with Correction No. 1 and continuing numerically as new or revised pages are entered in this tariff. The correction number will appear in the bottom left-hand corner of the page. These numbers are used to determine the most current page version on file with the Authority.

C. Check Sheets - When a tariff filing is made with the Authority, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the Tariff cross referenced to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an (*). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current page on file with the Authority.

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DEFINITIONS AND ABBREVIATIONS

Definitions:

Carrier - Refers to Carevans Medical Transport Services, LLC d/b/a Carevans.

Company – Refers to Carevans Medical Transport Services, LLC d/b/a Carevans.

Abbreviations:

ADA – American with Disabilities Act

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Rule No.	RULES AND REGULATIONS
5	**Objectionable Persons** Carrier reserves the right to refuse to transport any person who, in the opinion of the driver in charge of the vehicle, is under the influence of alcohol or other drugs, or who is behaving in a manner considered to be offensive. Such refusal shall not be based on religious, ethnic, or any other protected characteristic defined by law.
10	**Carrier's Liability** Carrier is not liable for any delays caused by Acts of God, public enemies, authority of law, quarantine, perils of navigation, riots, strikes, the hazards or dangers incident to a state of war, accidents, breakdowns, bad conditions of the road, inclement weather, and other conditions beyond its control, and does not guarantee to arrive at or depart from any point at a specified time. Carrier will make every effort to maintain the agreed upon schedule. If any condition(s) mentioned above make it, in the opinion of the carrier, inadvisable to operate equipment, either from the place of origin or any point en route, the carrier shall not be liable therefore, or caused to be held liable for damages for any reason whatsoever.

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Rule No.	RULES AND REGULATIONS
15	**Animal Restrictions** No animals of any type will be transported, except ADA approved companion dogs accompanying their handler. Carrier is not responsible for loss or injury to these animals, or for any injury or damage to any person or property caused by the action of these animals.
20	**Smoking** No smoking is allowed in the van. Signs will be posted.
25	**Food and Drink** No food or drink (except water) is allowed in the van.
30	**Firearms** No firearms or other articles considered dangerous to the health and/or safety of the driver in charge of transportation or other passengers are allowed in the van by any patient or passengers transported by Carrier.

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Rule No.	RULES AND REGULATIONS
35	**Transportation of Minors** No minors under the age of 18 will be transported unless accompanied by their parent or legal guardian. In addition, signed authorization to transport a minor will be required of the parent or legal guardian prior to the movement or transportation of any minor.
40	**Valuables** Carrier or its employees will not be liable for any and all valuables brought on any company vehicle whether claimed or unclaimed. This includes items such as money, jewelry, purses, wallets, bags, or any electronic devices such as computers, I-Pods, cell phones or any other item of value. This also extends to items being transferred from one healthcare facility to another accompanying the patient. Carrier will not inventory any item(s) carried on board any vehicle or sent with any patient nor will any employee or other agent of the company sign for such items of value or non-value.
45	**Method of Computing Time and Hours of Operation** Carrier will provide service twenty-four (24) hours per day, seven (7) days a week. Time is to be computed by standard wristwatch or clock.

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Rule No.	RULES AND REGULATIONS
50	**Complaints** Carrier will make every effort to resolve complaints fairly. In addition, if you wish to file a commendation or complaint, you may contact the Nevada Transportation Authority at (702) 486-3303 or through its website at http://www.nta.nv.gov.
55	**Claims** In accordance with NAC 706.333. "Claims for lost or damaged freight or baggage" (NRS 706.171): 1. A claim by a shipper or consignor against a common or contract carrier for lost or damaged freight or baggage must be submitted to the carrier within 7 days after the loss or damage is discovered. 2. Within 14 days after receipt of the claim, the carrier shall: a. Compensate the shipper or consignor; or b. Deliver to the shipper or consignor a written denial of the claim. 3. A denial of a claim may be appealed by the shipper or consignor to the Authority.
60	**Rates for Multiple Passengers** One passenger may accompany a fare provided there is sufficient seating space. No additional charge will be applied for a passenger to accompany a fare.

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RATES[5]

Rates are for one-way transportation and are based on the pick-up or destination point with the highest zone rate. The following rates apply:

Zone 1	Las Vegas	Wheelchair	$95.00
		Gurney	$150.00
Zone 2	North Las Vegas	Wheelchair	$95.00
		Gurney	$150.00
Zone 3	Henderson	Wheelchair	$120.00
		Gurney	$175.00
Zone 4	Boulder City	Wheelchair	$155.00
		Gurney	$200.00
Zone 5	Rural Clark County[1]	Wheelchair	$160.00
		Gurney	$200.00
Zone 6	Nye/Lincoln Counties[2]	Wheelchair	$175.00
		Gurney	$185.00
Cancellation Fee[3]		Applicable Zone Rate	
Wait Time Charge[4]		$40.00 per 30-minute block (Wheelchair)	
		$50.00 per 30-minute block (Gurney)	

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RATES[5]

Note 1: Zone 5 - Rural Clark County includes all areas within Clark County not specifically included in Zones 1 through 4. Rates are as specified plus $4.25 Per Mile additional charge.

Note 2: Zone 6 – Nye/Lincoln Counties include rates as specified plus $4.25 Per Mile additional charge.

Examples:

1. If Pick-up is Las Vegas (Zone 1) and Destination is Boulder City (Zone 4) then Boulder City (Zone 4) rates apply as the point with the highest zone charge.
2. If Pick-up is Henderson (Zone 3) and Destination is Las Vegas (Zone 1) then Henderson (Zone 3) rates apply as the point with the highest zone charge.
3. If Pick-up is Pahrump, Nye County (Zone 6) and Destination is Las Vegas (Zone 1) then Nye/Lincoln Counties (Zone 6) rates apply as the point with the highest charge. In addition to the Zone 6 rate, mileage of $4.25/mile will apply and be calculated from carrier business address to the pick-up or destination point with the highest mileage.

Note 3: Cancellation Fee – The Cancellation Fee is equal to the full zone rate of the scheduled trip and is charged when the trip is cancelled less than 30 minutes of the scheduled pickup time.

Note 4: Wait Time Charge – Wait time will be an additional charge based on amount of time spent waiting in 30-minute blocks. Wait times begin at the time of drop off at appointment or facility. Any wait time under 30 minutes will be charged the 30-minute wait price.

Note 5: Credit Card Fee – A credit card processing fee of 3% will be applied to all credit card transactions.

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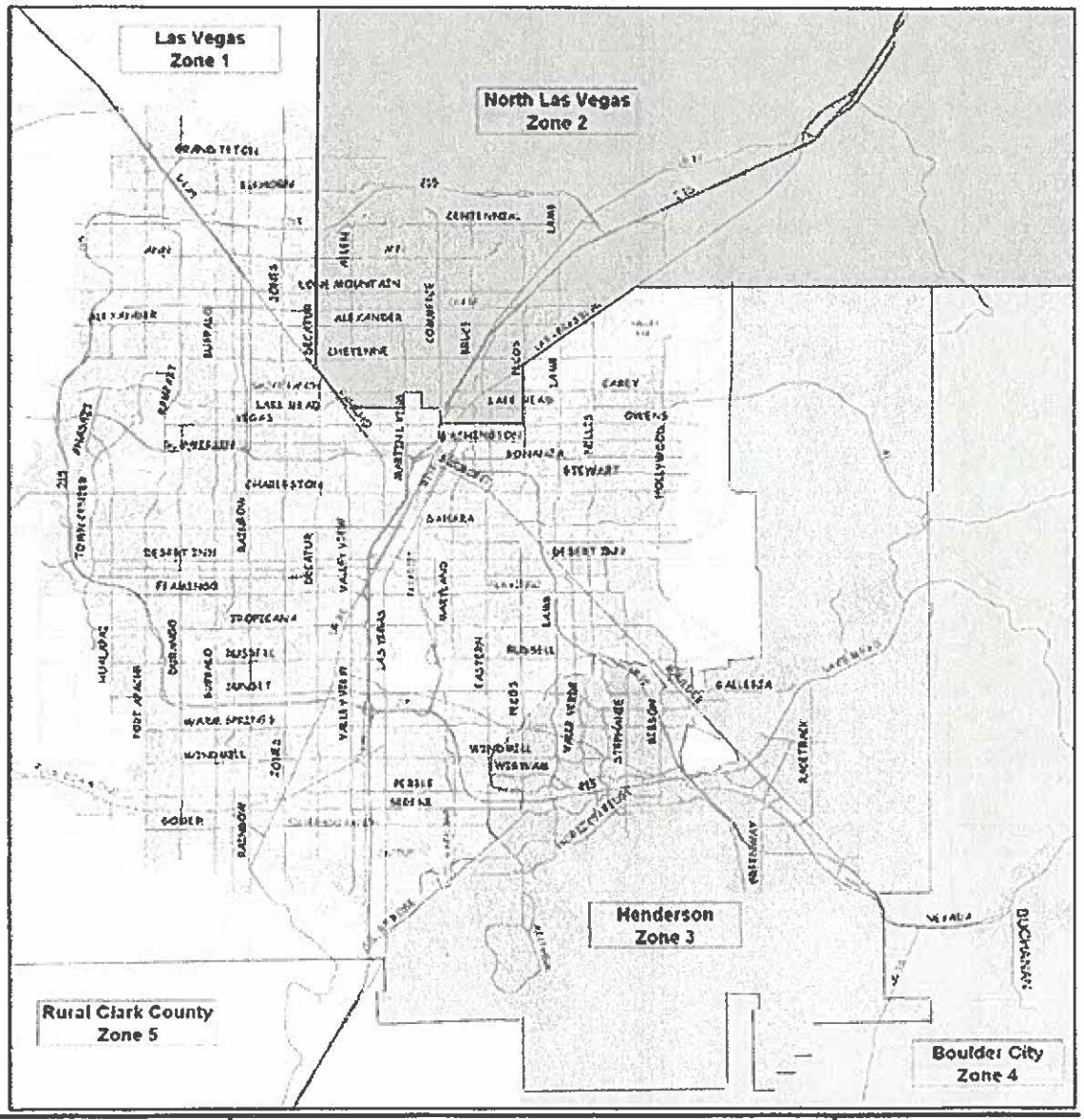
RATES

ZONE MAP



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3% TAX Pursuant to SECTION 51 of AB175

The following rules apply to carriers who provide passenger transportation, excluding airport transport service:

Pursuant to Nevada Legislative Senate Bill No. 376
Sec. 36. Section 51 of Assembly Bill No. 175 of this session is hereby amended to read as follows:

Sec. 51. 1. Except as otherwise provided in subsection 2 and in addition to any other fee or assessment imposed pursuant to this chapter, an excise tax is hereby imposed on the connection, whether by dispatch or other means, made by a common motor carrier of a passenger to a person or operator willing to transport the passenger at the rate of 3 percent of the total fare charged for the transportation, which must include, without limitation, all fees, surcharges, technology fees, convenience charges for the use of a credit or debit card and any other amount that is part of the fare. The Department of Taxation shall charge ad collect from each common motor carrier of passengers the excise tax imposed by this subsection.

2. The provisions of subsection 1 do not apply to an airport transfer service.

3. (Intentionally omitted)

4. As used in this section, "airport transfer service" means the transportation of passengers and their baggage in the same vehicle, except by taxicab, for a per capita charge between airports or between an airport and points and places in this State. The term does not include charter services by bus, charter services by limousine, scenic tours or special services.

NOTE 1: The passenger transportation recovery charge must be passed along to all customers.

NOTE 2: The 3% passenger transportation recovery charge must be shown separately from the total fare as defined above.

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