



DEPARTMENT OF BUSINESS AND INDUSTRY  
**NEVADA TRANSPORTATION AUTHORITY**

November 25, 2020

Dear Tow Operators,

The Nevada Transportation Authority has become aware that vehicles are being towed on a non-consent basis as unregistered when the vehicles are in fact registered but do not have the current registration sticker affixed to the license plate as required. The lack of a registration sticker does not necessarily mean that the vehicle is not registered. Sometimes, these issues are beyond the control of the owner of the vehicle. It could be due to a delay in the Nevada Department of Motor Vehicles (NDMV) processing of registration renewals.

To ensure vehicles being towed as unregistered are in fact unregistered, the NTA is requesting that tow companies verify the registration status of the vehicles in question via the NDMV's website prior to towing a vehicle as unregistered. On the homepage for the NDMV, there is a category for "Online Services," and within that category is the heading "Registration & Insurance Status." When one opens that page, the registration status of the vehicle can be obtained by entering the vehicle's license plate number and the last four digits of the Vehicle Identification Number (VIN). Here is the weblink for your convenience: [https://dmvapp.nv.gov/dmv/vr/vr\\_dev/VR\\_reg/VR\\_Reg\\_Default.aspx](https://dmvapp.nv.gov/dmv/vr/vr_dev/VR_reg/VR_Reg_Default.aspx)

This is the part of the process the NTA investigators will use in evaluating complaints regarding non-consent tows based on registration status.

The NTA also requests that the tow companies print out a copy of the internet page which proves that the vehicle in question did, in fact, have expired registration on the date and time of the tow, and to save that document with the other paperwork related to that tow.

Thank you for your cooperation with this request. Please contact our offices should you have any questions.

Sincerely,

NTA Chair